#### EXTERIOR INACCESSIBLE WINDOW CLEANING

# LOGAN LANE April 29<sup>th</sup>-30<sup>th</sup>, 2024

#### What do we need to do?

Remove Exterior Window Screens (On The outside Surface of Your Windows)

Close All Windows That Are to Be Cleaned

Lock Your Windows & Close Blinds for Privacy

#### What windows are included?

Inaccessible Windows (Ones You Can't Reach), Ground Level, Exterior Surface Railing Glass & Skylights

### What windows are not included?

Windows in your Balcony and Patio areas
Interior Surface Railing Glass

## What do we do if we aren't happy with the service? (7 Day Review Period)

- 1. If your windows were not closed or have screen on it at the time of the cleaning, your windows would not have been cleaned and unfortunately, we will not be able to return.
- 2. Make sure the window(s) that you are concerned with was included.
- 3. Try cleaning the inside of the window. With more light from the outside, dirt from the inside window can be more visible.
- 4. Still not happy, it happens, that's okay email us at info@smpropertyservices.ca with your unit #, the window you are concerned with and include a photo of that window from the outside.

## INFO@SMPROPERTYSERVICES.CA

Please Be Mindful When Driving That Our Crews, Ropes & Ladders May Be in Laneways, Driveways and Roadways.